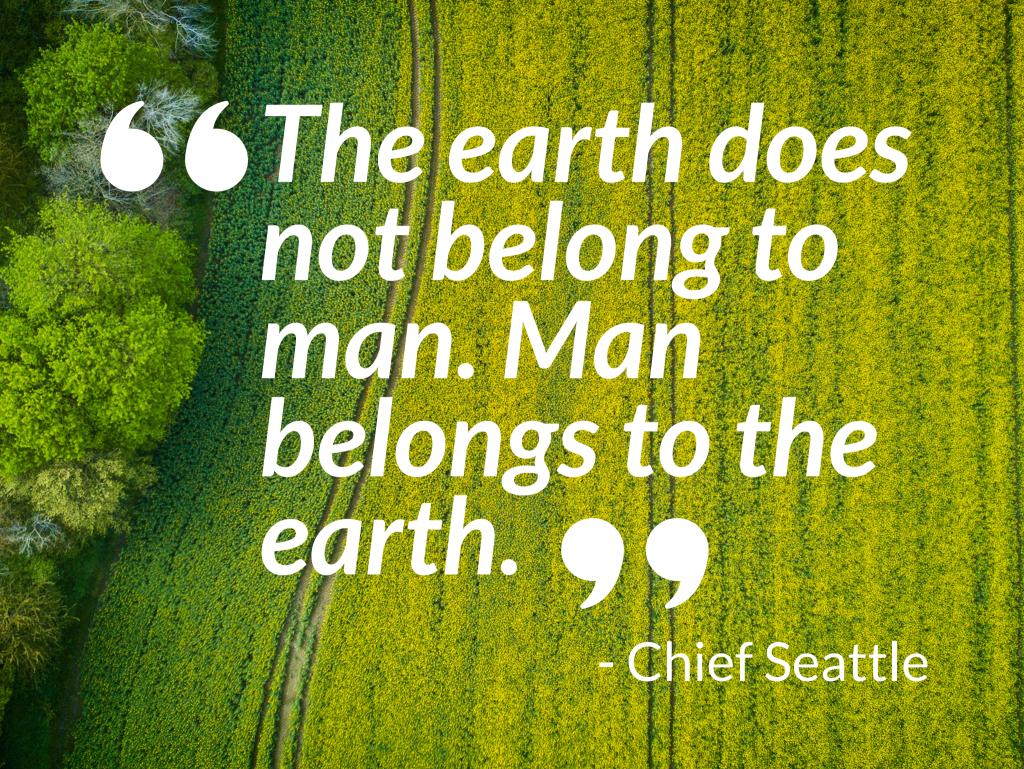
# Create a sustainability plan

for small to mid-sized businesses & organizations





#### OVERVIEW

- 01 what is a sustainability plan?
- 02 why is it important?
- 03 how do you make one?
- 04 how do you implement your plan?
- 05 case study: Unilever
- 06 conclusion

# 01 WHAT IS A SUSTAINABILITY PLAN?

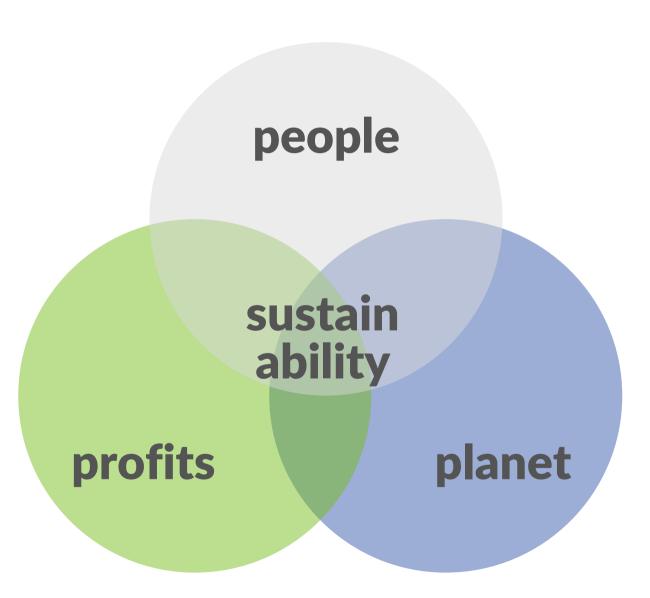
- what is it?
- what is the triple bottom line?

## ASUSTAINABILITY PLANIS...

a road map that emphasizes sustainability in order to achieve a business's or organization's triple bottom line through goals and priorities that they set for themselves.



#### triple bottom line



the triple bottom
line refers
to the social,
environmental,
and economic
aspects of a
business

this can measure success beyond profits

Sustainable nt Sustainable of the development of the policy of the policy of the policy of the future. Dropfe -Dr. Klaus Topfer

## 02 why is it important?

- reasons
- sustainability in business statistics



#### reasons

- Helps achieve triple bottom line
- Formalizes
   sustainability
   commitments and goals
- Provides holistic approach to sustainability
- Develops measurements and sets baselines
- Grows customer base and increases customer loyalty

Over 70% of companies say they have established more formalized forms of governance on sustainability issues



sustainability in business

McKinsey, 2017

more businesses see sustainability as aligning with their broader values and mission as a company

McKinsey, 2017





how to make a sustainability plan steps

creating a vision

measurements

setting baselines

setting goals

## when making a sustainability plan and team, consider:

- how will it affect your employees?
- how will it affect the structure of your organization?
- how will it affect your stakeholders?
- how will it affect your products and services?



## STEPS = 3

- make a sustainability team that involves employees and all departments
- create values and a mission that aligns with the broader company values
- establish assessments, measurements, and baselines of social and environmental impacts to track progress
- 4 create goals

### creating a



the mission and values of the sustainability team should still align with company goals while establishing what your business or organization wants to accomplish in terms of sustainability

#### measurements

find ways to measure your environmental and social impact!

how many women are in leadership roles?

do you have sustainable products or services?

what is your water use and energy use?

### setting baselines

what do you want to change?

- where is there room for improvement?
- what are your customers and stakeholders most worried about or interested in?
- how will broader environmental issues impact your business?

- energy and water use
- the broader supply chain
- employee sustainability initiatives
- human and labor rights

think about all aspects of your business...



**WASTE** 

lifecycle analysis looks at all parts in the production cycle of a product or service

### goal setting





- make short term and long term goals
- align goals to your needs
- make goals in areas that can make the largest positive environmental and social impact
- establish metrics to track progress when completing goals

#### use SMART goal setting



Who, what, which, why?

What metrics will you use to determine progress?

Does it push your limits without being impossible?

Is the goal going to help the business achieve its greater sustainability goals?

Is the timing realistic and effective?

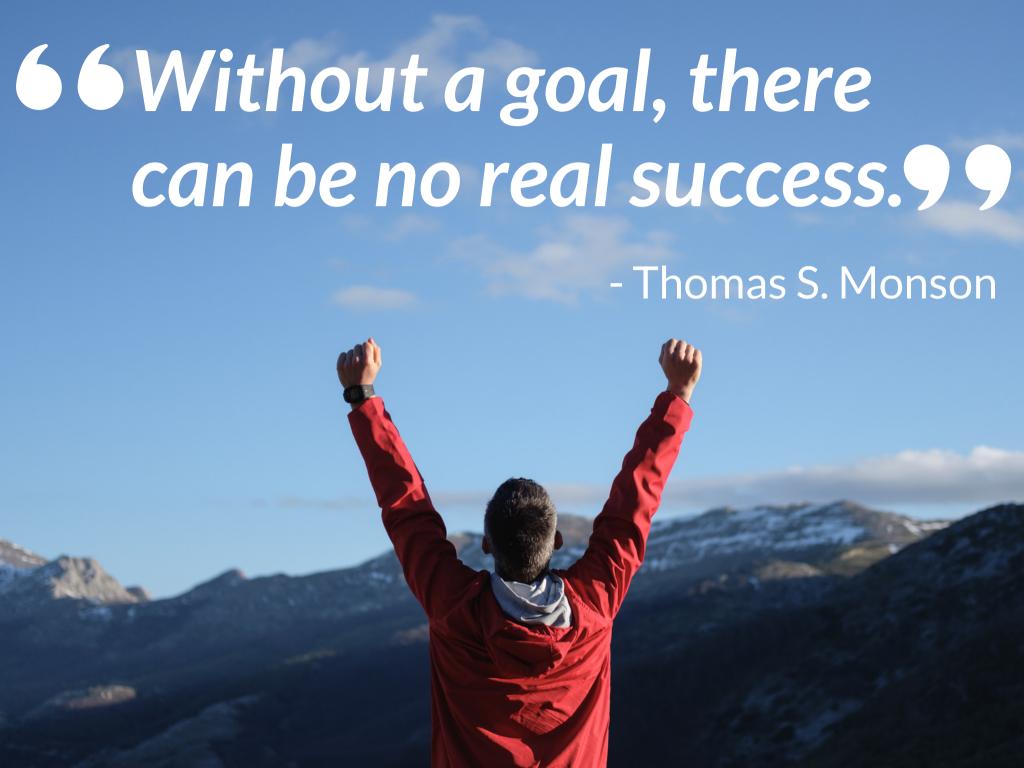
#### combining baselines, metrics, and goal setting

when assessing your business, you realized you did not have any employee sustainability initiatives

So...

make a goal to launch 5 different employee sustainability initiatives by the end of the year

for example: have one week where employees carpool, bike, or use public transportation to get to work



### 04 just do it:

how to implement a sustainability plan



## STEPS



- create a timeline
- make an action plan
- create plans for each goal individually
- track progress
- establish open communication to build growth and transparency
- revise your plan when needed

## when making a timeline

track overall initiative and each individual set of subgoals



prioritize certain tasks that are required before working on other goals or tasks

use a task manager





# making action plans for each goal

Estimate the time, cost, and labor required to achieve the goal

Set due dates and assign tasks

Assign roles and responsibilities

Use metrics to track progress

### continually measure progress and success of the sustainability team toachievegoals

use the same metrics you established at the beginning!

### keep open communications

talk with team members to track progress and foster innovation

keep stakeholders and employees updated with scheduled reports on projects and goals

share progress with the broader community and customer base

set up evaluations to ask for feedback from customers, employees, and other stakeholders

## combining action plans and timelines



#### goal:

having 5 employee sustainability initiatives

#### timeline:

- start planning event a month ahead
- have one initiative approx every other month
- evaluate success with employees one week afterwards

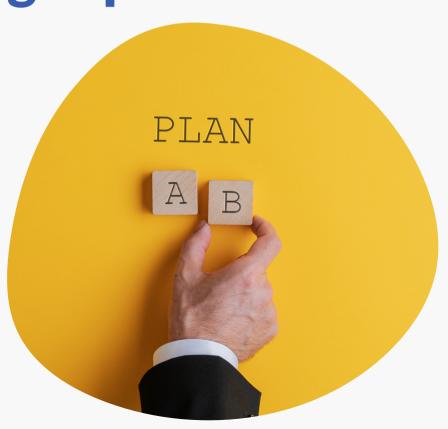
#### action plan:

- team member A will organize initiatives
- determine cost, time, and labor required to carry it out
- employees will be notified one week prior to initiative

#### BEPREPARED TO ADAPT

not everything is perfect!

change your plan as needed to continue on the path of sustainability



# O5 CASE STUDY: Unilever

# Unilever launched their own sustainability plan in 2010 with three goals...

improve the health and well-being for more than 1 billion people

reduce their environmental impact by ½

improve the livelihoods of millions of individuals

#### when making their plan...

- they included subgoals and steps for each major goal
- they adapted their subgoals as needed
- they provided an annual report on their progress to all stakeholders and shareholders



#### their results

32% decrease in waste impact per consumer

avoided over \$1 billion in costs

now using 100% renewable grid electricity in their manufacturing operations

47% decrease in water use in their manufacturing operations

51% of managerial roles at Unilever are held by women We've seen the way our work has changed the world around us - empowering women, protecting forests, improving health and supporting sustainable farming.

We've also seen the benefits to our business.

- Unilever, 2020

#### 06 CONCLUSION



any business, big or small, can make a sustainability plan

- it can help achieve your triple bottom line
- involve stakeholders and employees when making a sustainability (or green) team
- establish assessments and metrics to track progress
- use SMART goal setting
- timelines and action plans keep you on track
- open communication fosters innovation and establishes transparency
- revise your plan as needed

# Thank you

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CHANGE AND CREATING A
WORLD THAT IS KIND TO ITS
PEOPLE AND ITS HOME

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